

## GoDan COMPANY REGULATIONS

### I. General provisions

1. Wholesale customer - the first purchases should be made for a minimum of 1000 PLN net.
2. As a rule, the quantities of ordered products should correspond to bulk packaging.
3. Prices do not include delivery costs.
4. The binding and final price is the price of the product valid at the time of placing the order by the customer.
5. GoDan S.A. reserves the right to change the prices of goods in the assortment without informing customers every time.
6. GoDan S.A. sets individual discounts for each contractor. The prices of each customer depend on the rebates granted and worked out - they may vary for each client.
7. GoDan S.A. reserves the right to change the amount of rebates, without prior informing the contractor.
8. Submitting (sending) an order is tantamount to the contractor's commitment to GoDan S.A. to pay for the ordered products and their transport
9. The order will not be executed if the customer has a financial arrears due to unpaid invoice.

### II. Orders

1. Placing an order by the Customer is tantamount to concluding a binding sales agreement with GoDan S.A.
2. The quantity of delivered goods may differ from the quantity ordered by the Customer - quantities supplemented with full packaging, verification of available quantity of goods.
3. The Pro Forma invoice issued is not a binding document.
4. Standard deliveries are completed within 3 working days.
5. With the order, the customer receives a document confirming the sale.
6. If the goods have been sent, the contractor can not change or cancel the order.

### III. Items availability

1. GoDan S.A. does not guarantee that at all times it will have the entire commodity and its unchangeable quantities. Business customers must anticipate their needs and make purchases in advance. It is also possible to place an order with your trade supervisor at least two months in advance - then, if possible considering the factories abilities and logistics, GoDan S.A. will endeavor to ensure the given product.

### IV. Delivery of the order

1. We send orders via courier companies, which currently have signed contracts with GoDan S.A.
2. GoDan S.A. selects a convenient courier company for each order, unless the customer expressly wishes to make a delivery by the selected courier company.

3. Deliveries are made to the address given at the time of account registration, unless the customer indicates otherwise.
4. The completed order can be picked personally at: 05 - 850 Ożarów Mazowiecki, ul. Poznańska 138.
5. Delivery time depends on the selected courier company.
6. The cost of delivering 1 carton is:
  - a. For orders in the range of 100-299.99 zł the cost of sending 1 carton is:
    - i. 15 PLN net - in case of electronic payment
    - ii. 20 zł net - in case of shipping on collection
  - b. For orders in the range of 300.00-999.99 the cost of sending 1 carton is:
    - i. PLN 10 net - in case of electronic payment
    - ii. 13 zł net - in case of shipping on collection
  - c. Delivery costs for all orders from the amount of 1000 zł net are completely FREE.

## V. Complaints and returns

1. Purchased goods can not be returned.
2. In the case of complaints about goods, the Customer bears the direct costs of sending the products back to the seller.
3. Complaints should be made on the GoDan S.A. Complaint Form. The form should be attached to the complained goods.
4. GoDan S.A. has 14 working days to consider the complaint, after which the customer is informed about the result of the complaint.
5. Complaint goods should have its original packaging.
6. The contractor has the right to complain about the goods if:
  - a. The goods have factory defects
  - b. The goods were damaged during delivery - it is necessary to write the protocol with the courier
  - c. The product was delivered to the customer as an incomplete product

## VI. Contractor's Desk

1. The contractor's desk is intended for wholesale customers - the first purchases should be done for a minimum of PLN 1000 net, keeping the appropriate frequency of orders.
2. The binding and final price is the price of the product given in the contractor's desktop at the time of placing the order by the customer.
3. GoDan S.A. sets individual discounts for each contractor. Prices visible after logging in by a given contractor depend on the rebates granted and worked out - they may vary for each contractor.
4. GoDan reserves the right to change the amount of rebates, without prior informing the contractor - the prices including current discounts are visible in the contractor's desktop.
5. The order is considered to be completed and is submitted for execution at the moment of clicking the "Send" button.
6. Deliveries are carried out to the address provided by the Contractor at the time of registration of the account, unless the Customer indicates otherwise in the given order.

## VII. Final Provisions

1. Placing an order is equivalent with acceptance of the regulations.
2. Regarding matters not regulated in the Regulations, the provisions of Polish law, in particular the Civil Code and the provisions of the Act of 30 May 2014 on consumer rights (Journal of Laws No. 2014.827) shall apply.
3. When requesting access to the Contractor's Desktop and using the data provided, the Customer agrees to the processing of personal data related to the fulfillment of orders and marketing activities of GoDan S.A.